Comments – “Requester Comment” Needed on the OW Orders tab

A GG field has a different label on three different screens/places. It is labeled:

- Comments
- Note
- User Note

See images below.

This became apparent during user training. A participant raised the question – “Where does the Comment field show up?” She was concerned that the user takes the time to fill the field with a note, but then wondered if the comments gets seen by the staff processing the web request.

The field does display in the confirmation email which the requester receives. The field also displays in the **Web Orders** tab within the Order Wizard. In the Order Wizard, the comment displays on the **Web Orders** tab. (The field’s data is displayed, but it is in the very far right and the staff person using the OW would typically need to scroll to the far right to display the field.)

Unfortunately, this field does not carry over to the Order Wizard’s **Orders** tab.

The trainee was using this field to see if she could indicate a request for a quantity that differed from the standard distribution quantity. This request is to have the **order_wizard_get_order_request_item** dataview be updated to include this comments field. [include the data form the **web_user_note** field]

While making the change, please be consistent in the Heading/label. In separate trac tickets, I will request that “**Requester Comment**” be used as the heading. In this ticket, the request is to have this field in both the **Orders** and the **Web Orders** tab.

We need a consistent field heading label in multiple places:

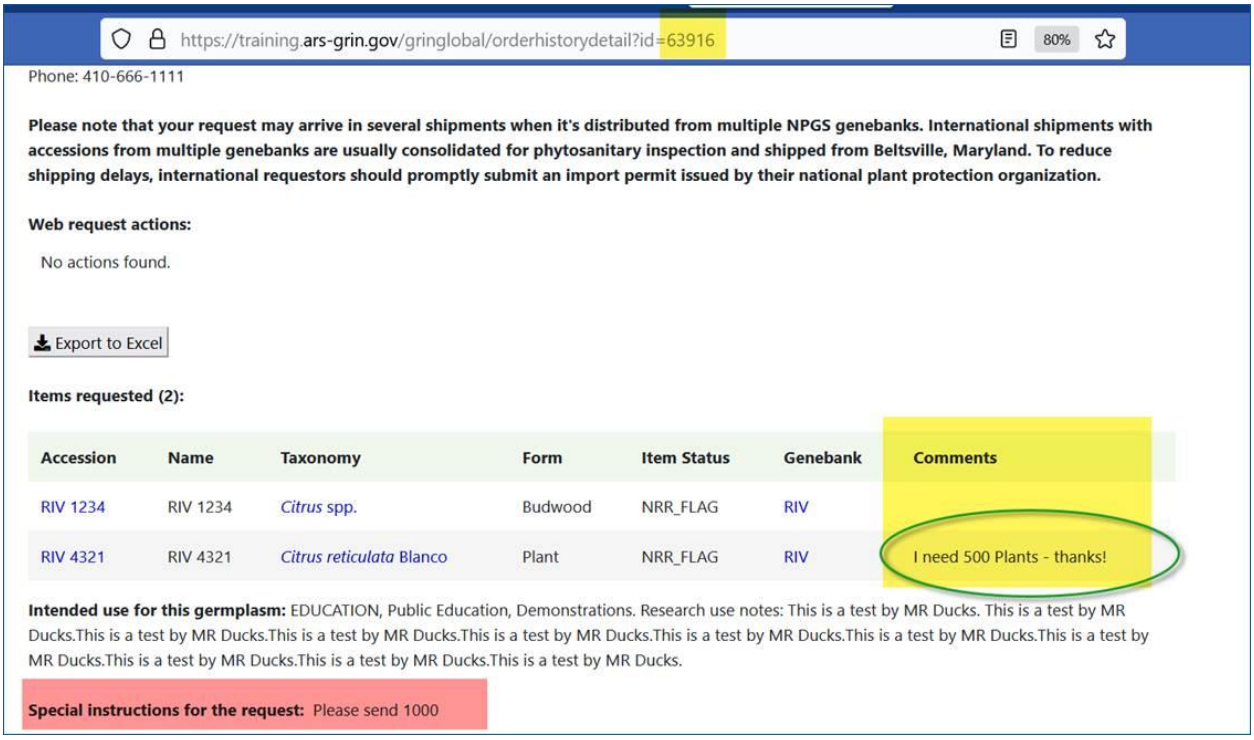
- Include **Requester Comment** on *both* OW tabs
- Relabel **Requester Comment** on the PW screens: Order History Detail page and the requester’s Checkout window
- Relabel “Note” to “**Requester Comment**” on the confirmation email

As of July 12, 2024, the same version of the dataview is on training, npgsdev, and npgsweb. That version is unchanged since 7/27/2021. Changes at that point are documented in ticket https://npgsweb.ars-grin.gov/trac/GG/ticket/2317 the web_user_note field is not included.

A related note: Ticket https://npgsweb.ars-grin.gov/trac/GG/ticket/2936 was recently implemented, to assist with this user issue.

A requester may do as I did in the example below and put the requested qty in the **Comments** and maybe a different qty note in the **Special Instructions or none at all**. Someone filling the order will not see these Comments in the OW Orders tab and could easily miss this. Not user/genebank staff friendly!

In a separate ticket, a ticket will request to have the Order Request Item dataview include a related web_user_note field (when possible) as a read-only field.



However, I am not seeing this. (on TRAINING). The user submits WOR #63916. The comments are displayed n the confirmation email received by the requester:

Items requested:

Accession	Name	Taxonomy	Amount	Form	Genebank	Comments
NGRL 947		*Unident* spp.	50	Seed	DBMU	This is a test for the next 60 seconds, I need this accession sent asap.

Intended use for this germplasm:

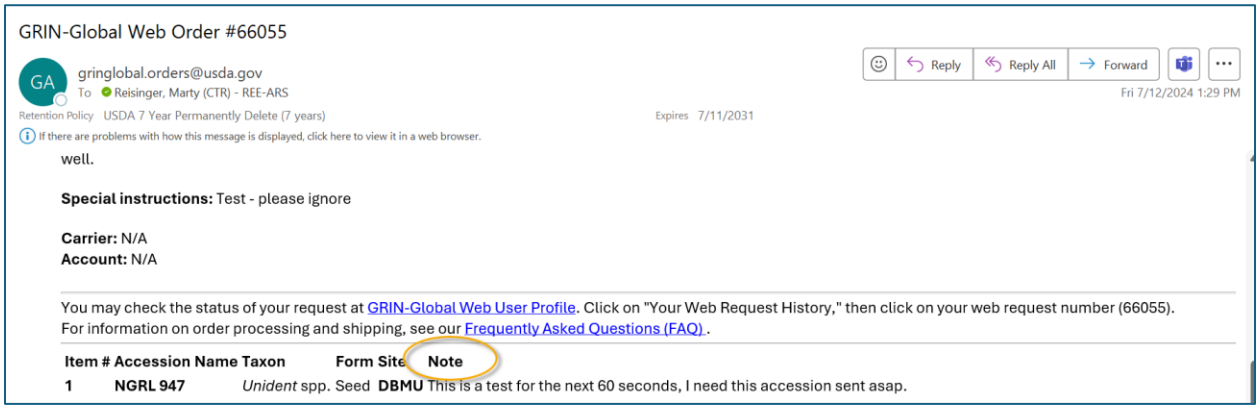
EDUCATION: Class Instruction. Research use notes: Teach your children well. Teach your children well. Teach your children well. Teach your children well. Teach your children well. Teach your children well.

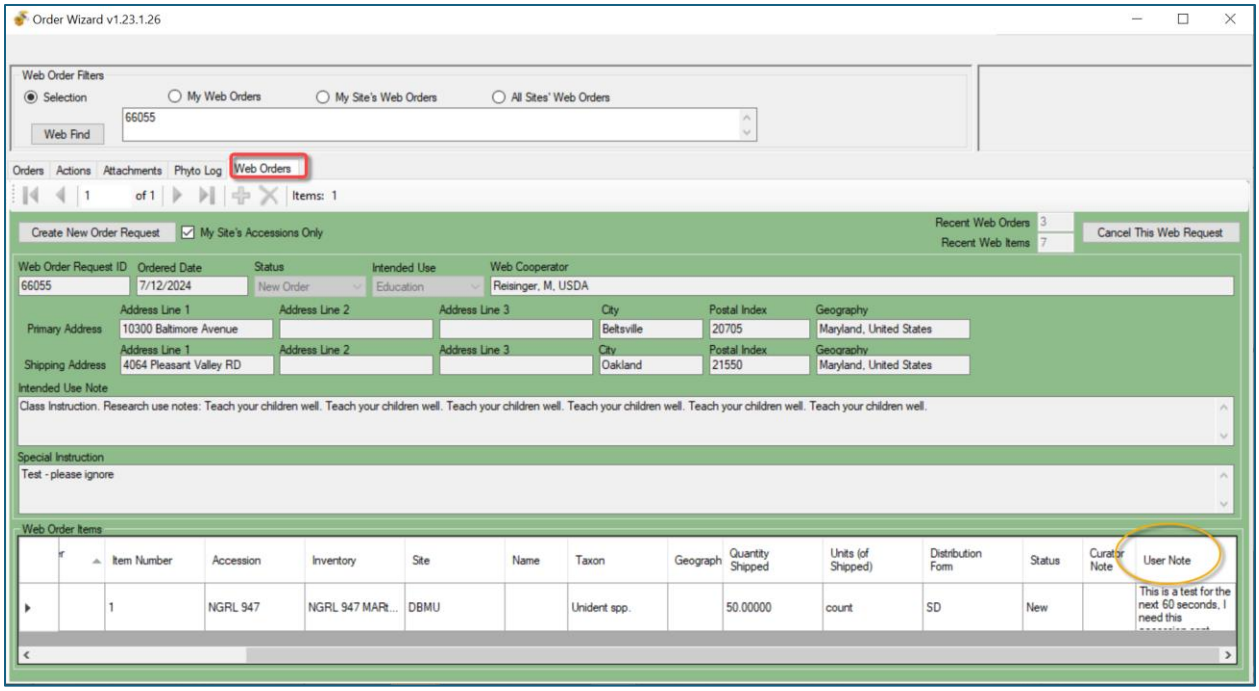
Special instructions for the request:

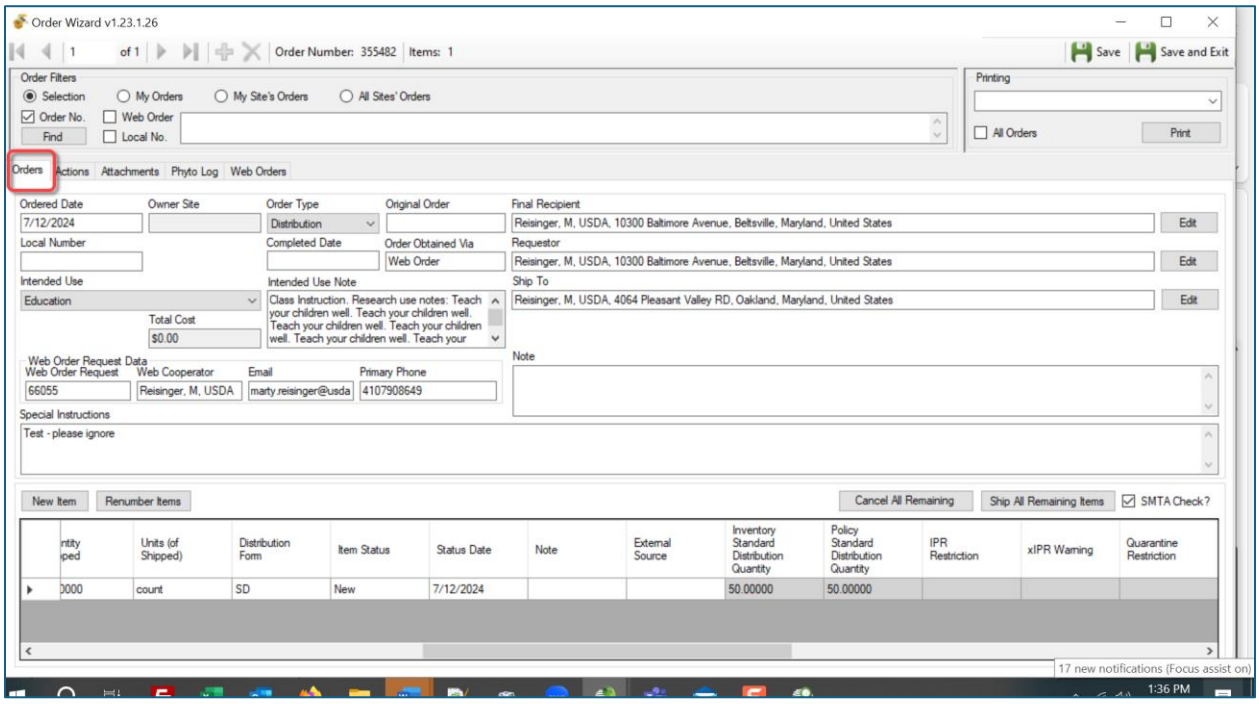
Test - please ignore

Email confirmation of this request has been sent to: marty.reisinger@usda.gov.

It is recommended that you print this page for your records.




Order Wizard v1.23.1.26
Web Order Filters
Selection
My Web Orders
My Site's Web Orders
All Sites' Web Orders
66055
Web Find
Orders
Actions
Attachments
Phyto Log
Web Orders
Items: 1
Create New Order Request
My Site's Accessions Only
Recent Web Orders 3
Recent Web Items 7
Cancel This Web Request
Web Order Request ID
Ordered Date
Status
Intended Use
Web Cooperator
66055
7/12/2024
New Order
Education
Reisinger, M, USDA
Primary Address
10300 Baltimore Avenue
Beltsville
20705
Maryland, United States
Shipping Address
4064 Pleasant Valley RD
Oakland
21550
Maryland, United States
Intended Use Note
Class Instruction. Research use notes: Teach your children well. Teach your children well. Teach your children well. Teach your children well. Teach your children well. Teach your children well.
Special Instruction
Test - please ignore
Web Order Items
Item Number
Accession
Inventory
Site
Name
Taxon
Geograph
Quantity Shipped
Units (of Shipped)
Distribution Form
Status
Curator Note
User Note
1
NGRL 947
NGRL 947 MART...
DBMU
Unident spp.
50.00000
count
SD
New
This is a test for the next 60 seconds, I need this


Order Wizard v1.23.1.26
Order Number: 355482
Items: 1
Save
Save and Exit
Order Filters
Selection
My Orders
My Site's Orders
All Sites' Orders
Order No.
Web Order
Local No.
Find
Printing
All Orders
Print
Orders
Actions
Attachments
Phyto Log
Web Orders
Ordered Date
Owner Site
Order Type
Original Order
Final Recipient
7/12/2024
Distribution
Reisinger, M, USDA, 10300 Baltimore Avenue, Beltsville, Maryland, United States
Edit
Local Number
Completed Date
Order Obtained Via
Requestor
Web Order
Reisinger, M, USDA, 10300 Baltimore Avenue, Beltsville, Maryland, United States
Edit
Intended Use
Intended Use Note
Ship To
Education
Class Instruction. Research use notes: Teach your children well. Teach your children well. Teach your children well. Teach your children well. Teach your
Reisinger, M, USDA, 4064 Pleasant Valley RD, Oakland, Maryland, United States
Edit
Total Cost
$0.00
Web Order Request Data
Web Order Request
Web Cooperator
Email
Primary Phone
66055
Reisinger, M, USDA
marty.reisinger@usda
4107908649
Note
Special Instructions
Test - please ignore
New Item
Renumber Items
Cancel All Remaining
Ship All Remaining Items
SMTA Check?
Units (of Shipped)
Distribution Form
Item Status
Status Date
Note
External Source
Inventory Standard Distribution Quantity
Policy Standard Distribution Quantity
IPR Restriction
xIPR Warning
Quarantine Restriction
count
SD
New
7/12/2024
50.00000
50.00000
17 new notifications (Focus assist on)
1:36 PM