PW
User's Web Order Request Status

Is it Helpful?

When the user looks at their WOR history, the overall status on the PW changes. In theory that is ideal – the status reflects the current situation for the overall request. In practicality, the status varies on what action is done first by one of the sites.

Because of the different tables & other reasons, the status is often misleading (at best). My suggestion: drop the overall status; highlight / enhance the text regarding “different sites...”

The status is “New” when the WOR is submitted and later changes when actions occur.

However, when multiple sites are involved, the status varies, depending on which site took what action first. The status changes after the first site processes part of the WOR, and then changes again after another site processes their portion.

If the first site Ships their portion, the overall Status will be “Shipped” even when the 2nd site cancels their portion.

However, in a different scenario, if the first site Cancels their portion, the status is “Cancelled,” but then later, when the 2nd site ships their portion, the overall Status becomes “Reviewing.”

Summary

The next two slides are for 2 different WORs, displaying the final status of the WOR after it has been processed by both sites

Order number: 53966

Status: Reviewing

Requested by:
Lorshen Ringer
RRGI
100 Main Street
Towson, Maryland 21286
Phone: 410 123 4567
Fax:

Ship To:
Lorshen Ringer
RRGI
4000 PV RD
Oakland, Maryland 21550

Export to Excel

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	SHIPPED	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	SHIPPED	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	SHIPPED	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	CANCEL	NC7	

Order number: 53964

Status: Shipped

Requested by:
Lorshen Ringer

Ship To:
Lorshen Ringer

Export to Excel

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	CANCEL	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	CANCEL	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	CANCEL	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	CANCEL	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	NEW	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	SHIPPED	NC7	

The Details…

Test data used: 6 Accessions/ 2 sites;
(the highlighted has two different inventory records w/ different Inventory Maintenance Sites – not pertinent to the main status issue, but discussed later)

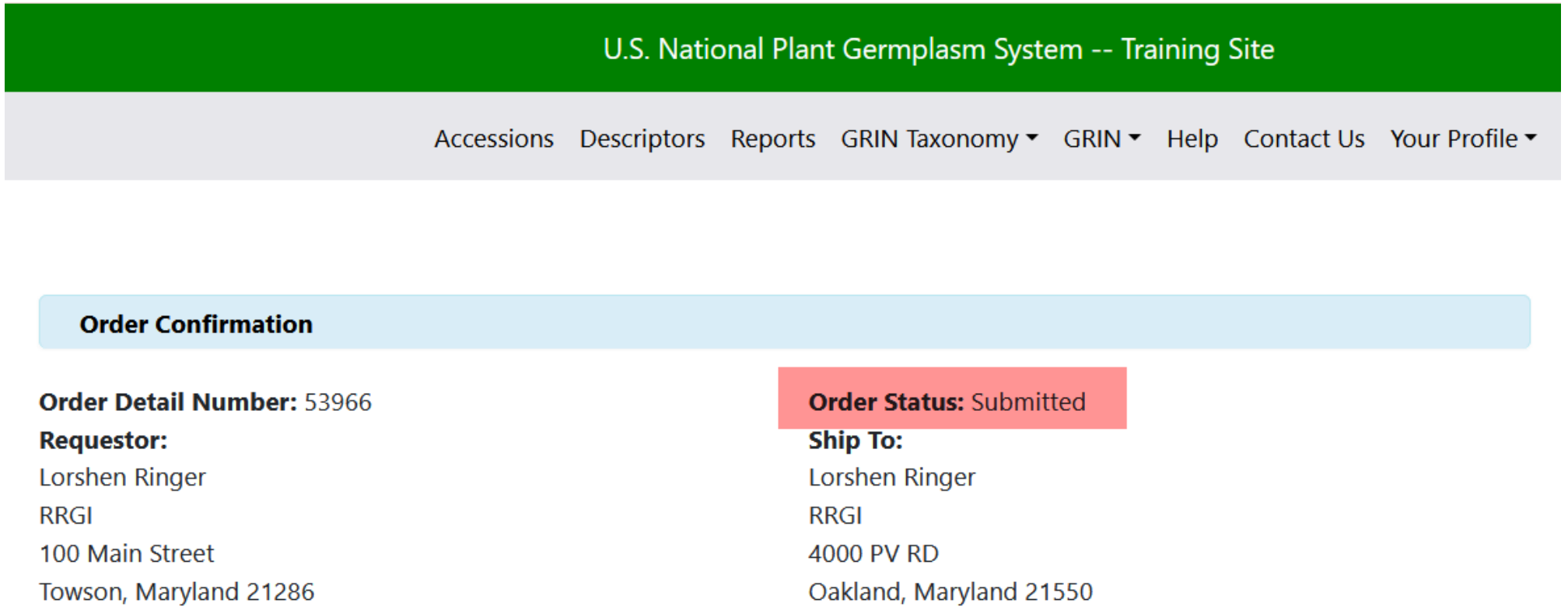
Accessions | Inventory | Orders | Cooperators | Get Inventory Maintenance Policy | Get Accession Source | ...

Inventory ID	Inventory Prefix	Inventory Number	Inventory Suffix	Inventory Type	Accession	Inventory Maintenance Policy	Inventory Maintenance Site	Is Default Inventory?	Is Available?
2331262	CHUM	1019	.000	SD	PI 617471	HUM-SEED	COR	Y	Y
2331265	CHUM	1022	.000	SD	PI 617472	HUM-SEED	COR	Y	Y
2501414	CHUM	1426	.000	SD	PI 635226	HUM-SEED	COR	Y	Y
2501415	CHUM	1427	.000	SD	PI 635227	HUM-SEED	COR	Y	Y
5568135	MAR	1	RRG2	SD	MAR 1 RRG	HUM-SEED	COR	Y	Y
5568139	MAR	1	RRG3	SD	MAR 1 RRG	MAR-Hops-Seeds	NC7	Y	Y
5568141	MAR	10	RRGi2022	SD	MAR 10 RRG	MAR-Hops-Seeds	NC7	Y	Y

Scenario 1

- Two sites receive the WOR
- NC7 cancels their item(s) 1st
- COR approves and ships their items

PW user submits WOR;
initially sees the status as “Submitted”



NC7 cancels their portion

- Using the CT's Order Wizard, the genebank person at NC7 cancels *their* portion.

PW displays to the user:

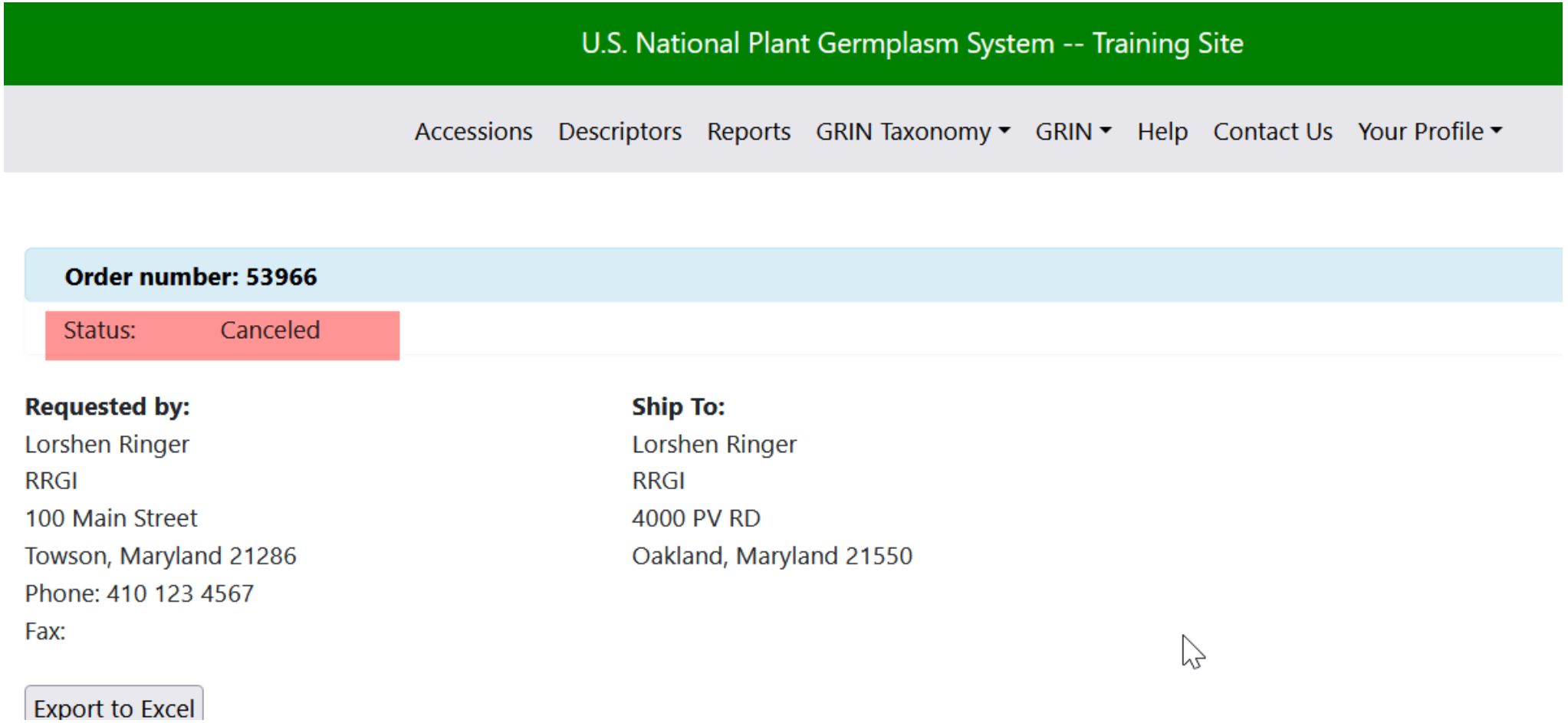
	OJ-2003-03	& Cockerell				
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	NEW	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	NEW	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	CANCEL	NC7	

Order Request Actions:

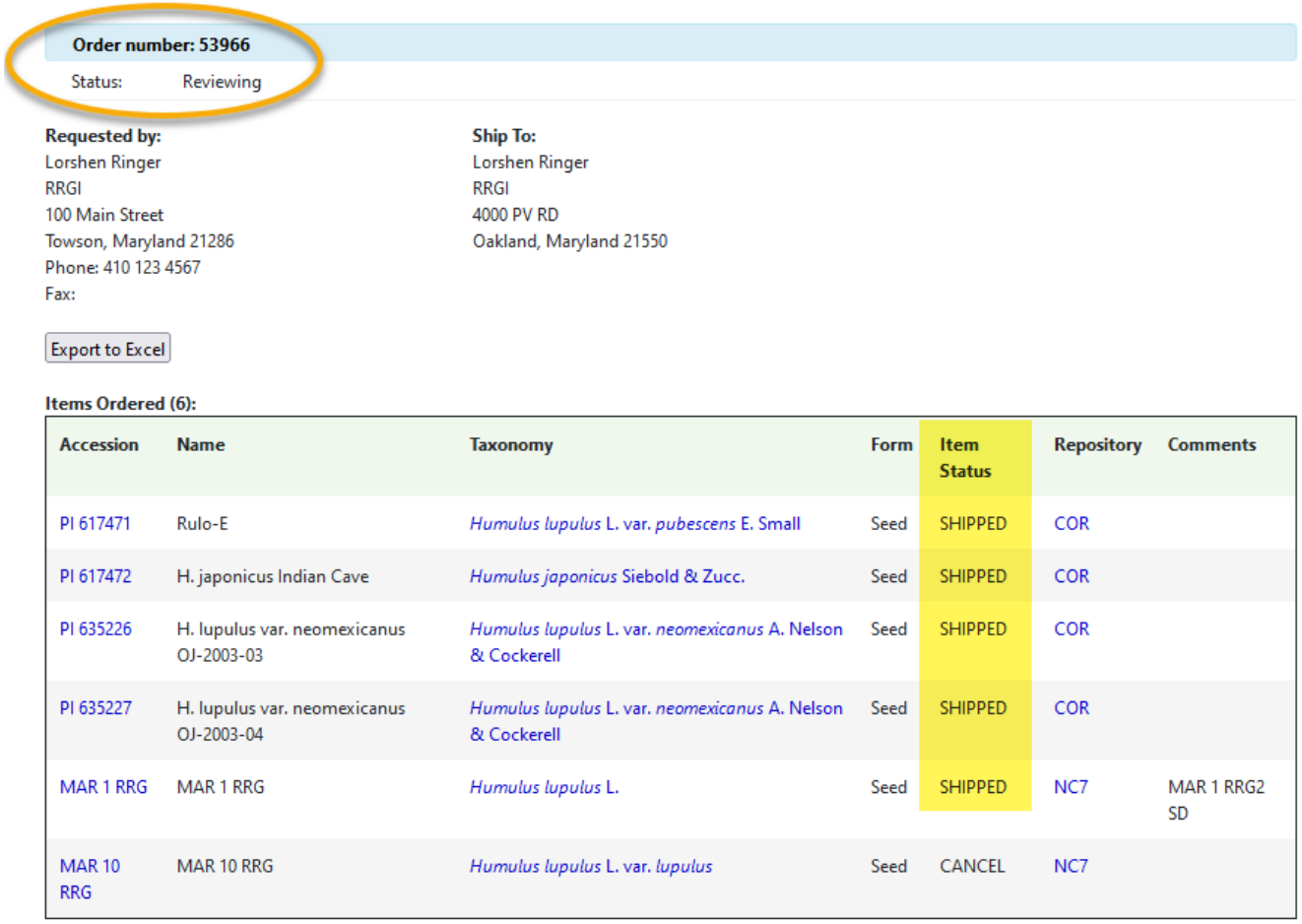
Action Date	Action Step	Action Note
March 23, 2022	Completed order	Order Request has been marked as COMPLETED by North Central Regional PI Station (NC7), Lutherville, Maryland, United States by NPGS Personnel
March 23, 2022	New Order	New order created (from web request) with 1 item(s) by North Central Regional PI Station (NC7), Lutherville, Maryland, United States by NPGS Personnel

(The reason why only one NC7 record is cancelled is explained later)
this is unrelated to the issue with overall statuses

PW user sees the status as “Cancelled”



COR processes their portion of the WOR; user now sees the overall status as “Reviewing”



Order number: 53966

Status: Reviewing

Requested by:
Lorshen Ringer
RRGI
100 Main Street
Towson, Maryland 21286
Phone: 410 123 4567
Fax:

Ship To:
Lorshen Ringer
RRGI
4000 PV RD
Oakland, Maryland 21550

Export to Excel

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	SHIPPED	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	SHIPPED	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	SHIPPED	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	CANCEL	NC7	

However, if the user scrolls down, they will see items have been shipped

5 accessions were shipped by COR, including one labeled as “NC7”

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	SHIPPED	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	SHIPPED	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	SHIPPED	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	CANCEL	NC7	

If the user scrolls down further, they can determine there were two "COMPLETED ORDERS"

If you ordered accessions from more than one site, your order maybe split between sites and handled in different ways.
You might receive your material in several shipments.

Order Request Actions:

Action Date	Action Step	Action Note
March 23, 2022	Completed order	Order Request has been marked as COMPLETED by North Central Regional PI Station (NC7), Lutherville, Maryland, United States by NPGS Personnel
March 23, 2022	New Order	New order created (from web request) with 1 item(s) by North Central Regional PI Station (NC7), Lutherville, Maryland, United States by NPGS Personnel
March 23, 2022	Completed order	Order Request has been marked as COMPLETED by Natl. Germplasm Repository - Corvallis (COR), Corvallis, Oregon, United States by NPGS Personnel
March 23, 2022	New Order	New order created (from web request) with 5 item(s) by Natl. Germplasm Repository - Corvallis (COR), Corvallis, Oregon, United States by NPGS Personnel

Load file

Attachments

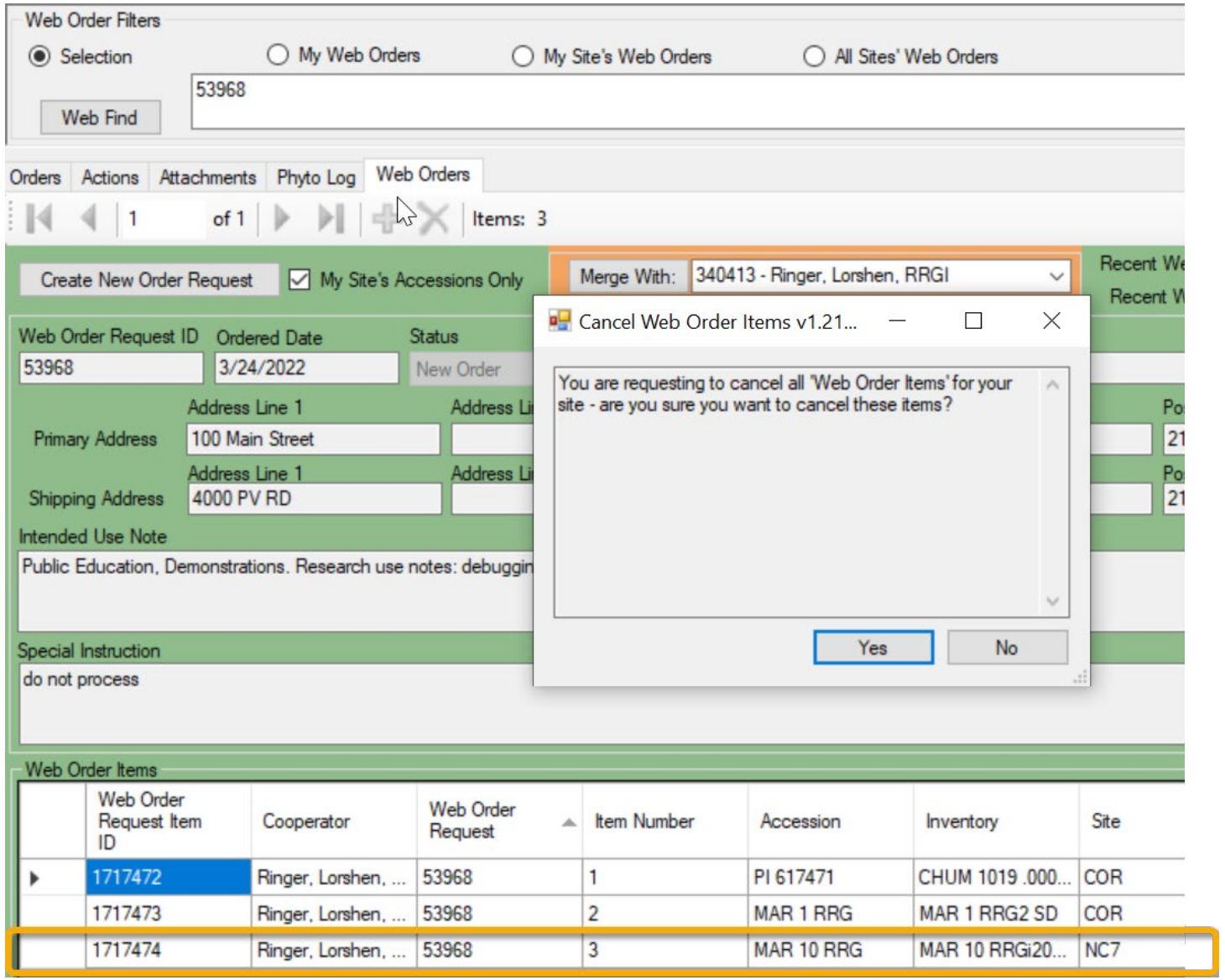
No files have been uploaded for this order request.

Scenario 2

Two sites receive the WOR

- NC7 processes first
  - but cancels their portion using the OW's Cancel This Request button

It seems that one NC7 item will be impacted…



On the PW, the user sees: *Mixed* (and 2 items have been cancelled)

Order number: 53968

Status: MIXED

Requested by:
Lorshen Ringer
RRGI
100 Main Street
Towson, Maryland 21286
Phone: 410 123 4567
Fax:

Ship To:
Lorshen Ringer
RRGI
4000 PV RD
Oakland, Maryland 21550

Export to Excel

Items Ordered (3):

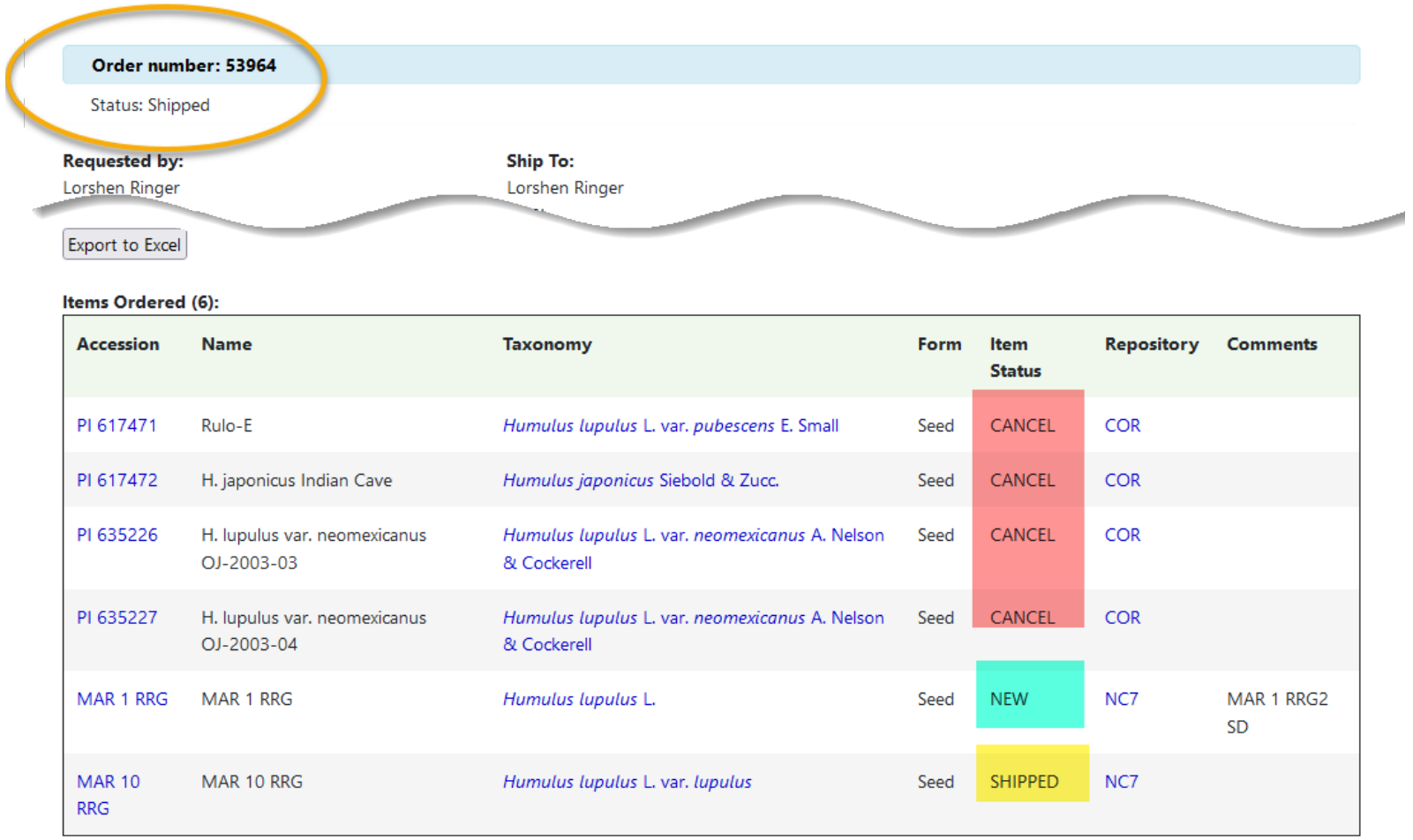
Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	NEW	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	CANCEL	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	CANCEL	NC7	

Scenario 3

Two sites receive the WOR

- NC7 processes first ships their item – (NC7 only sees 1 in the OW)
- COR cancels their items

PW Indicates Overall Status is Shipped



Order number: 53964

Status: Shipped

Requested by:
Lorshen Ringer

Ship To:
Lorshen Ringer

Export to Excel

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	CANCEL	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	CANCEL	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	CANCEL	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	CANCEL	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	NEW	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	SHIPPED	NC7	

6 Items were submitted;
1 is still New

(this accessions has 2 inventory records from 2 sites)

User sees "*SHIPPED*" on the PW

Order number: 53964

Status: Shipped

Requested by:
Lorshen Ringer
RRGI
100 Main Street
Towson, Maryland 21286
Phone: 410 123 4567
Fax:

Ship To:
Lorshen Ringer
RRGI
4000 PV RD
Oakland, Maryland 21550

Export to Excel

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	CANCEL	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	CANCEL	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	CANCEL	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	CANCEL	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	NEW	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	SHIPPED	NC7	

Intended use for this germplasm:
EDUCATION, Class Instruction. Research use notes: teachn

Special instructions for the order:
pleze send yestrdy

If you ordered accessions from more than one site, your order maybe split between sites and handled in different ways.
You might receive your material in several shipments.

Order Request Actions:

Action Date	Action Step	Action Note
March 22, 2022	Cancel Order Item(s)	4 items canceled by maintenance site COR
March 22, 2022	Completed order	Order Request has been marked as COMPLETED by North Central Regional PI Station (NC7), Lutherville, Maryland, United States by NPGS Personnel
March 22, 2022	New Order	New order created (from web request) with 1 item(s) by North Central Regional PI Station (NC7), Lutherville, Maryland, United States by NPGS Personnel

A sidenote

Further back, you may have noticed and wondered why only one NC7 item was cancelled. This is unrelated to the main discussion here, but to explain the “why.”

That accession has two Y/Y inventory records.
(Is Distributable? / Is Available?)

For the WOR, the Order Wizard is looking at the inventory record maintained by COR. However, the PW is displaying (I think) the *accession*’s Maintenance Site, which is NC7. (In reality, this condition would be very rare. It could happen if there were backup inventory ay Ft Collins and one of their inventory record was marked Y/Y – but they are not, because the Ft Collins inventory aren’t typically distributed.)

A separate CT Order Wizard Issue?

- A separate issue exists unrelated to the scenarios I described, but is related to the data used here. I didn't use this data intentionally, but I later realized that one of my accessions has two Y/Y inventory records (both are available/distributable), and were owned by 2 curators with different Inventory Maintenance Sites.
- When the OW is used by COR to ship items before NC7 does anything, the OW finds 5 records. But in a different request scenario, when COR used the OW's Cancel This Order button after NC7 canceled its (1) item. COR only cancels 4 items. In a different order, when COR processes first, COR sees 5 items and is able to ship 5, including one that is displayed to the PW users as coming from NC7.

5 items SHIPPED by COR, but PW shows 1 is an NC7

Items Ordered (6):

Accession	Name	Taxonomy	Form	Item Status	Repository	Comments
PI 617471	Rulo-E	*Humulus lupulus* L. var. *pubescens* E. Small	Seed	SHIPPED	COR	
PI 617472	H. japonicus Indian Cave	*Humulus japonicus* Siebold & Zucc.	Seed	SHIPPED	COR	
PI 635226	H. lupulus var. neomexicanus OJ-2003-03	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
PI 635227	H. lupulus var. neomexicanus OJ-2003-04	*Humulus lupulus* L. var. *neomexicanus* A. Nelson & Cockerell	Seed	SHIPPED	COR	
MAR 1 RRG	MAR 1 RRG	*Humulus lupulus* L.	Seed	SHIPPED	NC7	MAR 1 RRG2 SD
MAR 10 RRG	MAR 10 RRG	*Humulus lupulus* L. var. *lupulus*	Seed	CANCEL	NC7	