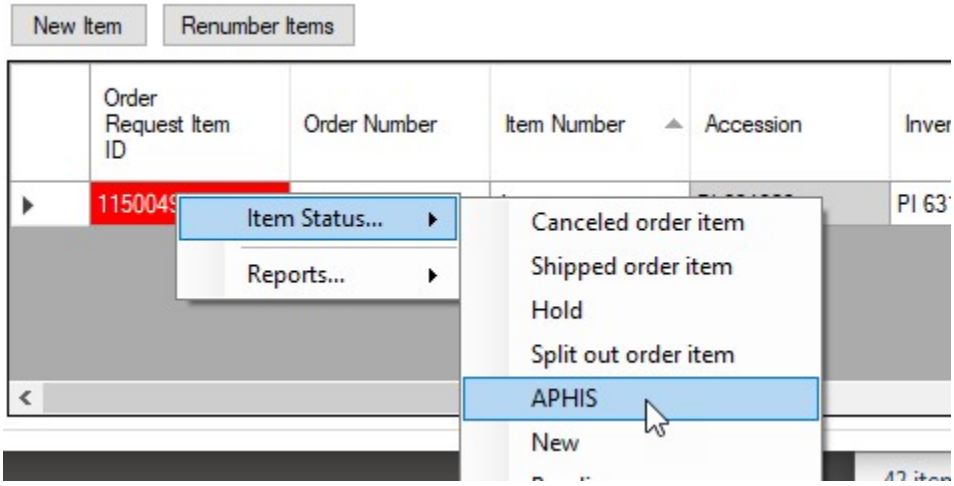
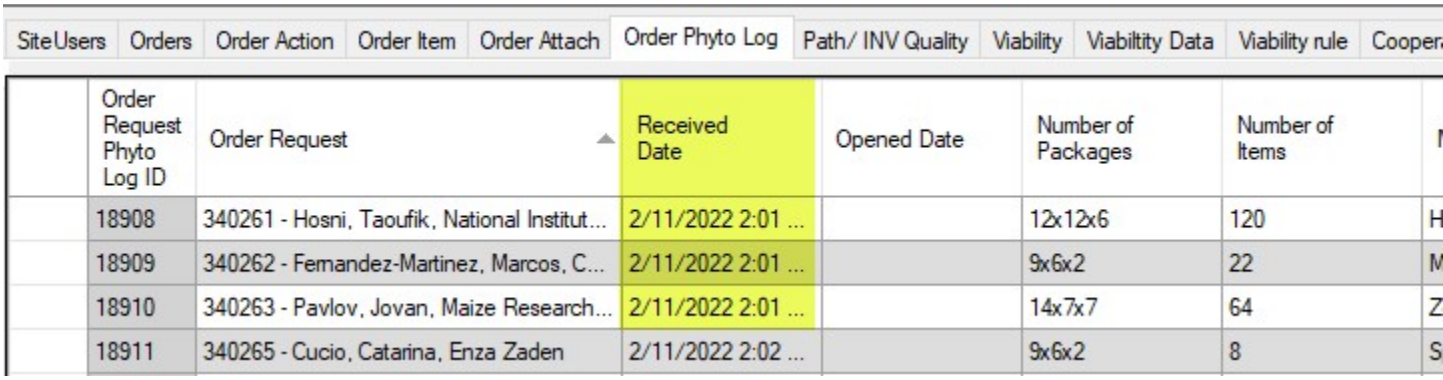
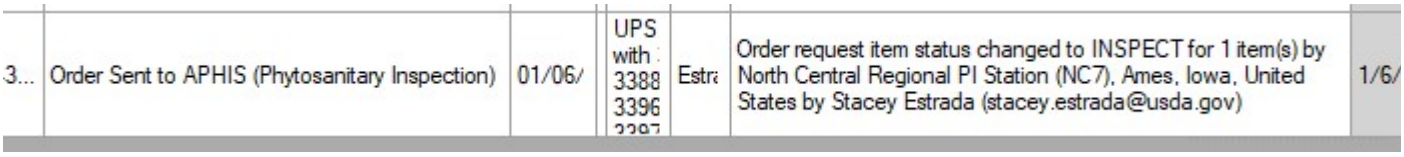
From: Estrada, Stacey - ARS
Sent: Thursday, February 17, 2022 10:07 AM
To: Friedman, Jennifer; Burke, Lisa
Subject: RE: Enhancement Idea to bounce off of you

There's a trigger when the site sends the order out – this is the trigger based on changing the item status to "APHIS / Inspect". It creates 2 order actions, deducts quantity from inventory on hand, creates the phyto log record, and fills in the phyto log "received date" with the date the item status was changed. This is not based on the "opened date" which you fill in/update manually.

Duplicate actions for "Order Sent to APHIS (Phytosanitary Inspection" are added when the site changes the item status to "APHIS" - one says "Order sent to APHIS…" and the other one tells you # of items and which location sent them.





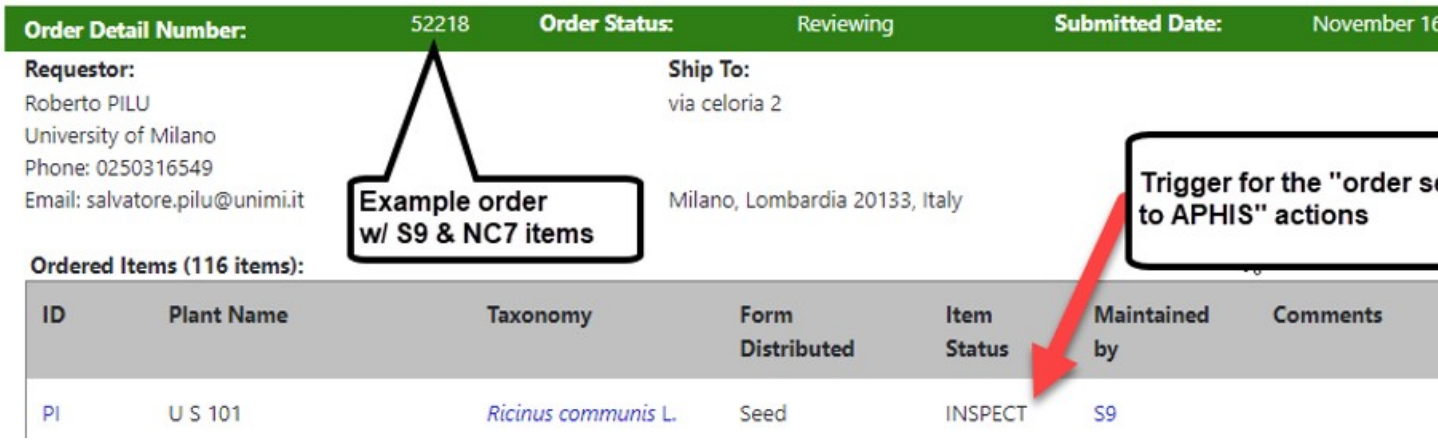


Order Request Actions:

Action Date	Action Step	Action Note
January 7, 2022	Order Sent to APHIS (Phytosanitary Inspection)	Order request item status changed to INSPECT for 115 item(s) by Pla Genetic Resources Conservation Unit, Griffin, GA (S9), Griffin, Georgia United States by Cassa Munroe (cassa.munroe@usda.gov)
January 7, 2022	Order Sent to APHIS (Phytosanitary Inspection)	Order sent to Plant Inspection by Plant Genetic Resources Conservation Unit, Griffin, GA (S9), Griffin, Georgia, United States by Cassa Munroe (cassa.munroe@usda.gov)
January 6, 2022	Order Sent to APHIS (Phytosanitary Inspection)	Order request item status changed to INSPECT for 1 item(s) by North Central Regional PI Station (NC7), Ames, Iowa, United States by Stace Estrada (stacey.estrada@usda.gov)
December 8, 2021	Order filled ready to ship	
November 29, 2021	Order pending	Order request item status changed to PENDING for 1 item(s) by Nort Central Regional PI Station (NC7), Ames, Iowa, United States by Stace Estrada (stacey.estrada@usda.gov)
November 24, 2021	Order pending	Order request item status changed to PENDING for 115 item(s) by Plant Genetic Resources Conservation Unit, Griffin, GA (S9), Griffin, Georgia, United States by Cassa Munroe (cassa.munroe@usda.gov)
November 17, 2021	Requestor solicited for additional info	Please confirm intention to order Amaranthus germplasm.
November 17, 2021	New Order	New order created (from web request) with 1 item(s) by North Centra Regional PI Station (NC7), Ames, Iowa, United States by Stacey Estrad (stacey.estrada@usda.gov)
November 17, 2021	New Order	New order created (from web request) with 115 item(s) by Plant Genetic Resources Conservation Unit, Griffin, GA (S9), Griffin, Georgia United States by Cassa Munroe (cassa.munroe@usda.gov)

Both of these are added by the trigger (APHIS)

NC7 deletes the duplicate "order sent..." note



Stacey Estrada
Germplasm Program Assistant
USDA, ARS, PIRU and NCRPIS

GRIN- Global website: https://npgsweb.ars-grin.gov/gringlobal/search.aspx

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From: Friedman, Jennifer
Sent: Thursday, February 17, 2022 9:52 AM
To: Estrada, Stacey - ARS; Burke, Lisa
Subject: Re: Enhancement Idea to bounce off of you

Hi Stacey,

Honestly, I think it is a great idea. I've had conversations before about ways for the cooperators to know where their order is in the process. Granted I was asking for an email message, and that was not something that was not reasonable. But, updating the cooperators web order information would be beneficial. Is there a trigger for when it is received in Beltsville, or just the trigger from the tracking number?

I've been adding the statement about checking their order that you (Stacey) have included in your emails.

Thank you,
Jennifer

From: Estrada, Stacey - ARS <stacey.estrada@usda.gov>
Sent: Thursday, February 17, 2022 10:34 AM
To: Burke, Lisa <lisa.burke@usda.gov>; Friedman, Jennifer <jennifer.friedman@usda.gov>
Subject: Enhancement Idea to bounce off of you

Hello ladies!

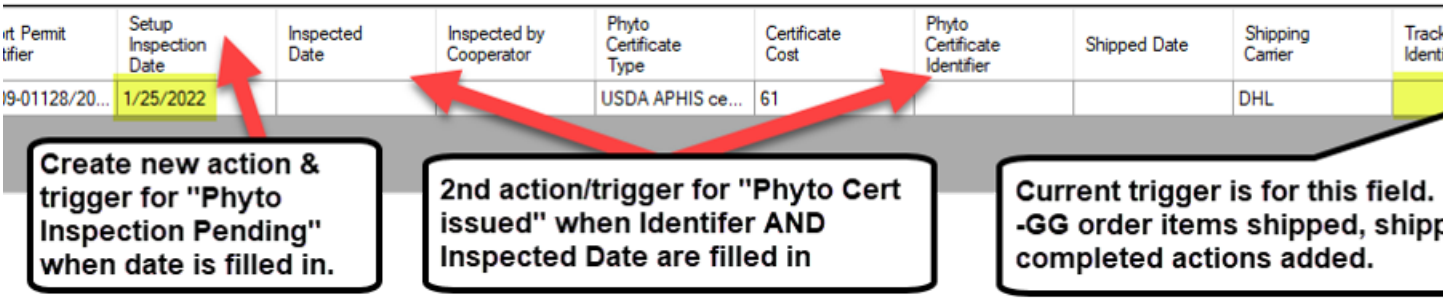
I wanted to get your opinion about requesting a few new order actions (and triggers) so our international requestors get status updates when the phyto log record is updated with intermediate processing steps (inspection set up, PC issued).

For example, if there was an action/trigger for…

"Phyto Inspection pending" – The phytosanitary inspection process was initiated on "Setup Inspection Date". Processing times under normal operating conditions are generally 4-10 weeks.

"Phyto Certificate issued" – Phytosanitary inspection was completed on "Inspected Date" and "Phyto Certificate Identifier" has been issued. Preparation for final dispatch has begun. Under normal operation conditions, occurs within 1-2 weeks.

The triggers could work the same way the "tracking identifier" column trigger is set up – once information has been entered into the corresponding Phyto Log field, an order actions is spawned and information is added to the PW visible note field so the requestor can receive status updates about processing in Beltsville with no additional workload on Jennifer's part… but probably a lot fewer emails asking for status updates!



Looking forward to hearing your thoughts.

Stacey Estrada
Germplasm Program Assistant
USDA, ARS, PIRU and NCRPIS

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